

Shelly M. Warren

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Online Resume/Network:

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Qualifications Summary

Over 20 years of experience solving technology issues on a daily basis using the resources available or building new tools when they do not exist.

Management and leadership in various situations

Highly effective in promoting a positive and productive environment

Resourceful and self-confident; can get the job done, and do it well

Strong analytical, writing and researching skills

Keen perspective for extracting important data

Innovative in designing and carrying out project and implementing solutions.

Sharp, quick learner; willing to get involved

Professional Experience

APIs: Microsoft Dynamics, InsideSales, AtTask, Salesforce, Printfleet, Netsuite, SugarCRM, Kayako, Analytics, Custom Vendors

APPs: Conga, FileIt, Dropbox, Mingle, OpenX, Avaya/IVR, Sharepointe, Microsoft Tools Suite, SVN, CVS, Git, Access

Frontend: Javascript, jQuery, Ajax, REST/SOAP, CSS3, HTML5, Selenium

Language: PHP, Perl, C# 4.0, Python, ETL/UDF, SQL, Procedures, DTS

Backend: MySQL, SQLServer, DB2, Postgres, Sybase, SSRS, SSAS, SSIS

Architect: System Modeling, Data Modeling, Design, Multi-tasking, Process, Documentation, End-to-End

Interpersonal: Goal Oriented, Adaptive, Self-Motivated, Works with Others, Leadership Skills, Organized, Tenacious, Positive Attitude, Attention to Detail, Quick Learner

Summary: itemization by functional use

CRMs: 6 flavors

CMSs: 10 flavors

Portals: 8 flavors

Reporting: 5 flavors

Warehouse: 2 flavors

Automation: 5 flavors

Middle-wares: 11 flavors

Frameworks: 11 flavors

Project Tracking: 8 flavors

Work History

- ASKSHELLYHOLDINGS 04/2019-CURRENT
I help people create or fix things as they need, custom work, contract projects, open-source scripts, administration configurations, data migrations – a little of everything.
- WILDHAIRTECHNOLOGIES 08/2014 - 03/2019
Designed and built BridgeTheGap, an integration platform which enables me to migrate your data in full in a week. Yep - ALL your information, every record linked to every other record - clean and formatted and ready for a new home.
- OUTBOX SYSTEMS : 12/2013 – 7/2014
I helped design and implement many aspects of their custom projects for Salesforce and other integrations as well as inspired their data migration product.
- INSIDESALES : 04/2012 – 04/2013
PHP and MySQL development. I was on the CRM team responsible for understanding multiple proprietary systems and integration points. This team requires that you have the ability to quickly learn and understand various styles of code as well as keeping in mind the underlying data architecture that must be kept intact.
- CURVE DENTAL : 05/2011 – 04/2012
Designed, architected and developed a proprietary internal system with integration points to internal tracking systems, resulting in 50% time savings to the data migrations team, using version one!
Using company process I also aided in many data scripts to rectify customer support situations as well as added some enhancements to existing internal tools and helping in the maintenance of company documentation.
- Q90 CORPORATION : 07/2010 – 05/2011
Developed proprietary custom projects
- MARKETECTURE : 11/2009 – 05/2010
Developed proprietary cakePHP project
- DIRECTPOINTE : 07/2005 – 11/2009
Enterprise-level PHP and .NET C# development, support and maintenance of in-house systems, research, design and put process and training documentation in place. Create a one view into the many systems we have and look for way to simplify and create flexible systems that can grow with the company instead of against it. Ensure 100% uptime of all production systems and applications used to support the clients
- REMEDYMD : 03/2006 – 06/2006
Developed proprietary medical testing system, most work was manual scrubbing
- THE SELLING SOURCE/CLK MANAGEMENT : 03/2004 – 05/2005
Enterprise-level PHP development, support and maintenance, heavy client interaction, research, design and put process documentation in place.

Programmer for in-house development, handling assignment and development of individual tasks and systems including interactive voice recognition systems (IVR)

LENDER LAB / YESLENDER : 10/2002 - 03/2004
Designed and developed a proprietary website system

SATEL CORPORATION : 03/2001 - 06/2002
Developed a proprietary contingency application for the Olympics and got to work beside the Secret Service.

FOOTPRINTS, INC : 11/1997 - 06/1999
Enterprise-level 4D development, support and maintenance

Education

Certified Careers Institute
Degree: Computer Programming (AA)
PHP Zend Engineer Certified (2005)
Salesforce Developer Certified (2014)
SLOC: Special Projects (2000)

References – on LinkedIn!
