

Shelly M. Warren

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Qualifications Summary

Over 20 years of experience solving technology issues on a daily basis using the resources available

Management and leadership in various situations

Highly effective in promoting a positive and productive environment

Resourceful and self-confident; can get the job done, and do it well

Strong analytical, writing and researching skills

Keen perspective for extracting important data

Innovative in designing and carrying out project and implementing solutions.

Sharp, quick learner; willing to get involved

Professional Experience

APIs: Microsoft Dynamics, InsideSales, AtTask, Salesforce, Printfleet, Netsuite, SugarCRM, Kayako, Analytics, Custom Vendors

APPs: Conga, FileIt, Dropbox, Mingle, OpenX, Avaya/IVR, Sharepointe, Microsoft Tools Suite, SVN, CVS, Git, Access

Frontend: Javascript, jQuery, Ajax, REST/SOAP, CSS3, HTML5, Selenium

Language: PHP, Perl, C# 4.0, Python, ETL/UDF, SQL, Procedures, DTS

Backend: MySQL, SQLServer, DB2, Postgres, Sybase, SSRS, SSAS, SSIS

Architect: System Modeling, Data Modeling, Design, Multi-tasking, Process, Documentation, End-to-End

Interpersonal: Goal Oriented, Adaptive, Self-Motivated, Works with Others, Leadership Skills, Organized, Tenacious, Positive Attitude, Attention to Detail, Quick Learner

Summary: itemization by functional use

CRMs: 6 flavors

CMSs: 10 flavors

Portals: 8 flavors

Reporting: 5 flavors

Warehouse: 2 flavors

Automation: 5 flavors

Middle-wares: 11 flavors

Frameworks: 11 flavors

Project Tracking: 8 flavors

Work History

WILDHAIRTECHNOLOGIES	08/2014 - 03/2019
OUTBOX SYSTEMS :	12/2013 – 7/2014
INSIDESALES :	04/2012 – 04/2013
CURVE DENTAL :	05/2011 – 04/2012
Q90 CORPORATION :	07/2010 – 05/2011
MARKETECTURE :	11/2009 – 05/2010
DIRECTPOINTE :	07/2005 – 11/2009
REMEDYMD :	03/2006 – 06/2006
THE SELLING SOURCE/CLK MANAGEMENT :	03/2004 – 05/2005
LENDER LAB / YESLENDER :	10/2002 - 03/2004
SATEL CORPORATION :	03/2001 - 06/2002
FOOTPRINTS, INC :	11/1997 - 06/1999

Education

Certified Careers Institute
Degree: Computer Programming (AA)
PHP Zend Engineer Certified (2005)
Salesforce Developer Certified (2014)
SLOC: Special Projects (2000)

References On Request – or see LinkedIn!
